iRV2 Forums

#### iRV2 Forums (http://www.irv2.com/forums/)

- Winnebago Industries Owner's Forum (http://www.irv2.com/forums/f101/)
- - **04 Itasca 40AD Wall Stud Broken Weld** (http://www.irv2.com/forums/f101/04-itasca-40ad-wall-stud-broken-weld-164554.html)

## Margaritaman

06-12-2013 08:39 AM

#### 04 Itasca 40AD Wall Stud Broken Weld

This diagnosis of a broken weld on wall stud was presented to Winnebago by my dealer to see if they would fix it. They came back with it is out of warranty. Also so the aftermarket warranty denied the claim.

The only way this was diagnosed was from a slight crease just at the front lower corner of the bedroom slide; which now starting to open into a crack and the movement of the slide while driving has rubbed 2 small groves into the frame at the bottom front of the bedroom.

The estimate to fix is \$3,000.00 As you might guess the exterior wall must be removed to get to the problem.

History we bought this last fall with just under 24,000 miles and looking extremely nice for a 8 year old MH. We asked for a warranty to cover future problems and were provided with a Cornerstone warranty; which has paid for a few small problems already.

Any advice would be appreciated.

# smlranger

06-12-2013 06:51 PM

Quote:

Originally Posted by **Margaritaman** (Post 1601848)

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History we bought this last fall with just under 24,000 miles and looking extremely nice for a 8 year old MH. We asked for a warranty to cover future problems and were provided with a Cornerstone warranty; which has paid for a few small problems already.

Any advice would be appreciated.

I had a Journey for 8 years before we recently traded it. I would recommend you get that problem fixed since it is only going to cause more expensive issues down the road.

If possible, I would take it to the factory in Forest City, IA for the repair. They might give you some break but not likely at this point.

I am curious about your Cornerstone warranty. We purchased a 4 year Cornerstone warranty for the coach we now have since it is a rather complicated beast. Why did Cornerstone refuse to help with the structural repair? What other items have they paid for?

## Margaritaman

07-06-2013 11:02 AM

Quote:

Originally Posted by **smlranger** (Post 1602484)

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Dealer seems to be quite familiar with the problem. sidewall was opened up yesterday and there was no broken weld just flex caused by using plywood for a brace instead of a metal plate. One of the braces has flexed and is warped. dealer is going to weld a couple of plates over the offending corners.

By the way the crack had leaked although it did not look as if it was big enough to let any moisture in, and several layers of the plywood were damaged. They will be replaced by the plate.

Craig

## Margaritaman

07-06-2013 11:06 AM

Quote:

Originally Posted by **smlranger** (Post 1602484)

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OOPs failed to answer the Warranty question. They said they did not cover the stucture built around the coach, only the mechanical.

## Margaritaman

07-22-2013 09:24 AM

#### Update on Wall Prob; lem and Main slide

I just came from McClain's RV in Rockwall Texas after looking at the work they have done on my damaged sidewall just in front of the bedroom slide it looks fabulous. The color blending appears to be perfect and the support they put in the wall should eliminate further flexing. Note: upon removal of the fiberglass in the damaged area we found that this had been repaired before but no support had been added.

They are about to tackle the damage to the main slide behind the driver's seat to replace the Nylon glide that tore up and came out on my last trip. The Body shop foreman and his assistant are very competent and I have confidence that that will also work out well. I found out that Cornerstone is reconsidering the claim and may cover the repair. I sure hope so.

I also can recommend the service department. The service foreman and his crew are also very good.

Bottom line I would recommend these guys. The Service manager and his assistants are very good to work with and have done everything they can to keep me informed and satisfied.

Craig Matthews aka "Margaritaman" 2004 Itasca Horizon AD

All times are GMT -7. The time now is 02:04 PM.

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